



Paws Rewards Program

Terms of Use

Please read carefully. By accessing or using this promotional program, you agree to be bound by the terms described herein.

These Terms of Use apply to your access and participation in, the Paws Rewards Program which is operated by the Animal Keeper/Pet Suites collectively in the state of California. These terms of Use do not alter in any way the terms or conditions of any other agreement you may have with the Animal Keeper/Pet Suites for products or services. The Animal Keeper/Pet Suites reserves the right to change, modify and or/eliminate the Paws Rewards Program and/or Terms of Use or any fact or guideline pertaining to Paws Rewards at any time and at its sole discretion. Any changes or revisions will be made effective immediately upon posting the revisions to www.theanimalkeeper.com/www.petsuites.com, and you waive any right you may have to receive specific notice of such changes or modifications. Based on this stipulation you should review these Terms of Use and applicable policies frequently. If you do not agree with these terms and conditions that apply to the Paws Rewards Program, you must stop participating in the Paws Rewards Program.

This program is not targeted towards, nor intended for use by anyone under the age of 18 years of age; you may only use the Paws Rewards with the supervision of a parent or legal guardian who agrees to be bound by these Terms of Use.

The Paws Rewards Program is one way in which the Animal Keeper/Pet Suites endeavors to reward and thank loyal customers for patronizing our business and purchasing our products and services.

To enroll in the Paws Rewards Program you must create an account and register at least one pet. (This program is not open to employees of The Animal Keeper/Pet Suites.)

The registration process may require that you provide the following information: Name, email address (required to receive all eligible rewards), pet's name and birthday, products and service use preferences and the location you frequent most often.

The benefits that are available to you through the Paws Rewards Program are based on the number of points that you earn. You can earn points by making purchases at any of our locations. Points cannot be transferred between locations. Points are redeemable at the location where points were earned. You will receive one (1) point for each dollar spent. You can earn points in two (2) ways:

1. The purchase of services, retail product or punch cards.
2. If you refer a friend that books a service and completes that purchase at any one of our four (4) locations.

Example: Spend \$100 receive 100 points.

500 points = \$10 Value **(points may be redeemed in 500 point increments)**

Refer a friend = 500 points

Points may not be used in conjunction with any other offers.

Personalized Offers and Coupons

Special offers may be distributed by email or by physical address. You must opt-in to receive promotional and marketing offers from the Animal Keeper/Pet Suites and provide a valid email, telephone number and physical address. Special Offers may be customized based on your purchase behavior or preference. Special Offers may include periodic discounts on products and services or information on special events. Special Offers may have certain restrictions including expiration dates and short time limit redemption periods. Special Offers may be limited to "While Supplies Last". Special Offers are personal to you and cannot be shared, copied or transferred. You may be required to show identification at the time of redemption. Read each offer carefully for any restrictions or special instructions.

There are no membership fees associated with the Paws Rewards Program. Rewards are personal to you and may not be sold, transferred, or assigned to, or shared with family friends or others. You may have only one (1) Paws Rewards account per location. Points cannot be transferred between locations. Points are redeemable at location where points were earned.

The Animal Keeper/Pet Suites reserves the right to terminate your account and/or your participation in the Paws Rewards Program if it is determined in its sole discretion that you have violated the Terms of Use, you have more than one account, or that the use of your account is unauthorized, deceptive, fraudulent or otherwise unlawful. The Animal Keeper/Pet Suites may, in its sole discretion, suspend, cancel or combine accounts that appear to be duplicative.

The Animal Keeper/Pet Suites reserves the right to "unregister" and make ineligible for the Paws Rewards Program any account that has been inactive for two (2) consecutive years. Inactive is defined as no points earned.

The Animal Keeper/Pet Suites reserves the right to terminate, discontinue, modify or cancel the Paws Rewards Program at any time and at its sole discretion and without notice to you.